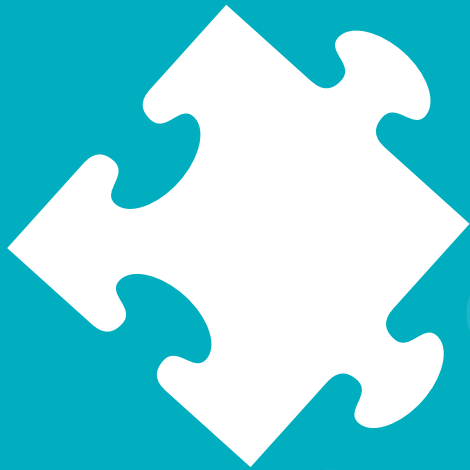


# GUIDING PRINCIPLES



One  
Auraria



## OWN IT.

Everything starts with awareness. If you see a problem or issue, make it your problem to solve or report.

# MAKE AN IMPACT.

Every action, every decision, and every moment—big or small—makes a difference.





# DELIGHT OUR CUSTOMERS.

Customer satisfaction is our strongest  
measure of success.

“YES” BEFORE “NO”.

Be committed to finding a solution. A “yes”  
mindset opens endless options.





# RESPOND WITH URGENCY.

Outcomes matter. Don't remain idle—act now without delay and deliver remarkable results.